

Customer Satisfaction Survey Form

We hope you are pleased with the service that you have already received from W3 Solutionz. It is our aim to provide the most helpful and comprehensive audit service possible. To help us, please would you complete this short questionnaire? Your comments will be treated as fully confidential.

Name	
Organisation/Company	
W3 Solutionz Auditor(s)	
Date	
Certificate Number	

Please answer the following questions by rating the level of service you received

		Excellent	Good	Average	Below Average	Poor	N/A
1	Initial or on going contact with W3 Solutionz						
2	Your experience of our website						
3	Process of obtaining a quotation						
4	Level of information provided prior to your audit						
5	Knowledge, professionalism and attitude of your auditor(s)						
6	Overall auditing experience						

Would you recommend W3 Solutionz to another organisation? YES NO

We always welcome your views, including ideas on how we can improve our services. If you have any further comments please note them here:

- You may use my comments in your marketing materials
 You may also use our company logo in your marketing materials

THANK YOU FOR TAKING THE TIME TO COMPLETE THIS QUESTIONNAIRE.

Please return to:

W3 Solutionz.

London - UK.

Tel. No. +4470 3199 9930, **E Mail** → sales@w3solutionz.com